

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	1006	704/275.ccls. 704/270.ccls. and ("customer service" and (ivr "voice response")) and ("key word" keyword) and database	US-PGPUB; USPAT	OR	ON	2005/01/24 15:29
S2	1006	704/275.ccls. 704/270.ccls. and ("customer service" and (ivr "voice response")) and ("key word" keyword) and database and (solv\$4 execut\$4)	US-PGPUB; USPAT	OR	ON	2005/01/24 15:29
S3	1005	704/275.ccls. 704/270.ccls. and ("customer service" and (ivr "voice response")) and ("key word" keyword) and database	US-PGPUB; USPAT	OR	OFF	2005/01/24 15:42
S4	9	(704/275.ccls. 704/270.ccls.) and ("customer service" and (ivr "voice response")) and ("key word" keyword) and database	US-PGPUB; USPAT	OR	OFF	2005/01/24 16:31
S5	10	((("6100882") or ("6243454") or ("5832063") or ("6223158") or ("6205428") or ("6141661") or ("6122615") or ("6055497") or ("5797116") or ("5724416")).PN.	US-PGPUB; USPAT	OR	OFF	2005/01/24 16:32
S6	11	(US-6665644-\$ or US-6243454-\$ or US-6223158-\$ or US-6205428-\$ or US-6141661-\$ or US-6122615-\$ or US-6100882-\$ or US-6055497-\$ or US-5832063-\$ or US-5797116-\$ or US-5724416-\$).did.	USPAT	OR	OFF	2005/01/24 16:45
S7	0	S6 and "customerservice"	US-PGPUB; USPAT	OR	OFF	2005/01/24 16:45
S8	1	S6 and "customer service"	US-PGPUB; USPAT	OR	OFF	2005/01/24 16:45
S9	0	S6 and "key word"	US-PGPUB; USPAT	OR	OFF	2005/01/24 16:46
S10	2	S6 and "keyword"	US-PGPUB; USPAT	OR	OFF	2005/01/24 16:46
S11	1	S6 and ("customer service" and database)	US-PGPUB; USPAT	OR	OFF	2005/01/24 17:01

S12	19	(US-20040006478-\$ or US-20030125958-\$ or US-20020035474-\$).did. or (US-6665644-\$ or US-6243454-\$ or US-6223158-\$ or US-6205428-\$ or US-6141661-\$ or US-6122615-\$ or US-6100882-\$ or US-6055497-\$ or US-5832063-\$ or US-5797116-\$ or US-5724416-\$ or US-6539359-\$ or US-6493671-\$ or US-6493673-\$ or US-6470317-\$ or US-6385583-\$). did.	US-PGPUB; USPAT	OR	OFF	2005/01/24 17:12
S13	10	S12 and ("key word" "keyword")	US-PGPUB; USPAT	OR	OFF	2005/01/24 17:13
S14	67	"704"/\$.ccls. and ("customer service" and (ivr "voice response"))	US-PGPUB; USPAT	OR	OFF	2005/01/24 17:35
S15	5	"015246".ap.	US-PGPUB; USPAT	OR	OFF	2005/01/24 17:35
S16	21	(US-20040006478-\$ or US-20030125958-\$ or US-20020035474-\$ or US-20030115056-\$).did. or (US-6665644-\$ or US-6243454-\$ or US-6223158-\$ or US-6205428-\$ or US-6141661-\$ or US-6122615-\$ or US-6100882-\$ or US-6055497-\$ or US-5832063-\$ or US-5797116-\$ or US-5724416-\$ or US-6539359-\$ or US-6493671-\$ or US-6493673-\$ or US-6470317-\$ or US-6385583-\$ or US-6640210-\$).did.	US-PGPUB; USPAT	OR	OFF	2005/01/24 18:47
S17	0	("l21and("customerservicerepresentative"operator")).PN.	US-PGPUB; USPAT	OR	OFF	2005/01/24 18:49
S18	364	"l21" and ("customer service representative" operator)	US-PGPUB; USPAT	OR	OFF	2005/01/24 18:51
S19	364	"l21" and ("customer service representative" operator)	US-PGPUB; USPAT	OR	OFF	2005/01/24 18:51
S20	16	S16 and ("customer service representative" operator)	US-PGPUB; USPAT	OR	OFF	2005/01/24 18:58
S21	8	S16 and (conversation)	US-PGPUB; USPAT	OR	OFF	2005/01/24 18:59
S22	172	("704"/\$.ccls. "379"/\$.ccls. "455"/\$.ccls.) and (((customer user) with ("customer service representative" operator)) same (simultane\$7 concur\$8))	US-PGPUB; USPAT	OR	OFF	2005/01/24 19:29
S23	1	("6046762").PN.	US-PGPUB; USPAT	OR	OFF	2005/01/24 19:12
S24	1	("6178404").PN.	US-PGPUB; USPAT	OR	OFF	2005/01/24 20:07

S25	1	("6778656").PN.	US-PGPUB; USPAT	OR	OFF	2005/01/26 12:15
S26	0	((704/\$.ccls.455/\$.ccls.379/\$.ccls.)and(ivr"interactivevoiceresponse")and(databasesame(nameandaddressand(update"productnews")and"orderform"))).CCLS.	US-PGPUB; USPAT	OR	OFF	2005/01/26 13:05
S27	0	("704"/\$.ccls. "455"/\$.ccls. "379"/\$.ccls.) and (ivr "interactivevoiceresponse") and (database same (name and address and (update "product news") and "order form"))	US-PGPUB; USPAT	OR	OFF	2005/01/26 13:07
S28	0	("704"/\$.ccls. "455"/\$.ccls. "379"/\$.ccls.) and (ivr "interactive voice response") and (database same (name and address and (update "product news") and "order form"))	US-PGPUB; USPAT	OR	OFF	2005/01/26 13:07
S29	0	("704"/\$.ccls. "455"/\$.ccls. "379"/\$.ccls.) and (ivr "interactive voice response") and (database same (name and address and (update "product news") and "order form"))	US-PGPUB; USPAT	OR	OFF	2005/01/26 13:10
S30	770	("704"/\$.ccls. "455"/\$.ccls. "379"/\$.ccls.) and (ivr "interactive voice response") and (database same (name address (update "product news") "order form"))	US-PGPUB; USPAT	OR	OFF	2005/01/26 13:13
S31	281	("704"/\$.ccls. "455"/\$.ccls. "379"/\$.ccls.) and (ivr "interactive voice response") and (database same (name address (update "product news") "order form")) and "customer service"	US-PGPUB; USPAT	OR	OFF	2005/01/26 13:13